

Privacy policy

General

To Ultimate Europe GmbH, Industriestraße 3, 3300 Amstetten, privacy@ultimate-eur.com ("Ultimate", "we") it is an important to protect your personal data adequately. Ultimate therefore complies with the applicable laws on the protection, lawful handling and confidentiality of personal data, as well as on data security, in particular the Austrian Data Protection Act ("DSG"), the General Data Protection Regulation ("GDPR") and the Telecommunications Act ("TKG"). This Privacy Statement informs you about the nature, scope and purposes of Ultimate's collection and use of your personal data in connection with your visit and use of our website www.ultimate-eur.com ("Website").

Personal Data

Personal data are information about data subjects (natural persons) whose identity is determined or at least identifiable (e.g. name, email address or IP address).

Data collected when using the Website

Access data when using our website

In the course of your use of the website, we collect and store the following information:

- IP address and IP location, whereby the last two digits of the IP address are anonymized.
- Log files are recorded on the server without the use of cookies.

Data collected when you get in contact with us

When you contact us by email, we collect your personal data (email, name, telephone number, fax number) as well as your enquiry or the documents associated with your enquiry.

Data collected during Supplier Registration

If you register with our supplier portal, we will store your personal data voluntarily provided during this registration in our database for the purpose of contacting you and making offers to you as part of future projects.

Data collected in Customer Satisfaction Survey

If you participate in our Customer Satisfaction Survey, we will only process your personal data voluntarily provided in this survey for evaluation and to improve our quality standards.

Legal basis and Purpose of Processing

The legal basis for processing all your data is our overriding legitimate interest under Art 6 (1) lit f GDPR.

Your access data in the context of website use will only be used for statistical evaluations and in aggregate form for the purpose of operation, security and optimization of the website as well as for security reasons.

Your contact details will be used to answer your request and any follow-up questions.

Your data in the context of supplier registration will be used in our database for evidence and for the purpose of making offers for future projects.

Your data in the customer satisfaction survey will be used to ensure and improve the quality of our services.

Functional Cookies used

Cookies are small text files that are temporarily stored on your computer and stored by your browser. This makes the use of the website more convenient for you.

We use cookies, if you have given your consent to do so, in order to improve your use of our website. If you do not give your consent, we will only collect anonymous data about your visit to our website in order to determine, for example, the total number of visitors to our website.

The following non-consent-based cookies are set by us:

Name	Host	Purpose	Storage Time
pll_language	www.ultimate-eur.com	cookie stores your language selection.	1 year
ccco_selection	www.ultimate-eur.com	cookie stores your desired cookie settings.	End of session

Optional third-party Cookies

Our website also uses third-party technologies listed below. These third-party providers can theoretically set cookies while you are visiting our website, for example by accessing our website.

When you visit our website, you can choose whether only functional cookies or third-party cookies as well are allowed in the browser. This selection is saved for a maximum of one month - then you can make a new selection again. [ccco-revoke]

In addition, you can set up your browser to inform you about the setting of cookies (especially third-party cookies) and to allow you to do so only on a case-by-case basis. When deactivating cookies, the functionality of our website may be limited. To find out how to do this in a particular browser, you can use the help function built into the browser or alternatively go to <http://www.aboutcookies.org>. Here it is explained step by step how cookies can be managed and deleted in most popular browsers. Alternatively, we recommend using a browser plugin such as <http://www.ghostery.com> to monitor or block cookies.

With consent: Google Analytics

If you have given your consent, this website also uses Google Analytics, a web analytics service provided by Google Inc. ("Google"). This analysis tool uses cookies to collect standard logging information and the visitor behaviour of our website in an aggregated form. The information generated by these cookies about your use of the website is usually transmitted to a Google server in the USA or in other countries outside the EU and stored there.

The following information is collected by Google Analytics: IP address, browser, device type, device model, country, service provider, screen resolution, stay on the website, language and operating system. Google will use this information to evaluate your use of the website and to compile reports on website activity for us.

You can also object to the setting of cookies via the settings of your browser or download a corresponding browser plugin under <http://tools.google.com/dlpage/gaoptout>. As indicated in the following detailed information, the setting of cookies on the basis of your voluntary consent also means that your personal data is transferred to recipients in third countries outside the EU. If there is no adequacy decision of the EU Commission in accordance with Article 46 GDPR for the relevant third country, the transmission shall

be made on a case-by-case basis subject to appropriate guarantees under Article 46 GDPR or, where appropriate, by consent for specific purposes.

Disclosure and Recipients of the Data

We will not disclose your personal data collected to third parties based on your use of the Website and the contact, unless it is necessary to fulfil our obligations or is legally/officially binding.

However, your personal data will also be processed on our behalf by our service providers (processors). These processors are in particular IT service providers and providers of IT and software solutions (Google Analytics). All our processors process your data only on our behalf on the basis of processor agreements.

Storage Periods

The access data are kept for 7 days or in the event of a security incident until it is clarified and then deleted. A transfer to third parties takes place only to the extent that this is necessary for clarification. The contact details will be kept as long as they are necessary to answer your request or follow-up requests and will be deleted thereafter.

The data in context with the supplier registration will be stored in our database until you withdraw your consent to the processing and storage of these personal data (e.g. by e-mail to privacy@ultimate-eur.com)

The customer satisfaction survey data are retained for 30 days and will then be deleted.

Protecting your Data

We do our utmost to make your visit and use of our website as safe as possible. Therefore, we comply with the provisions of Article 32 GDPR to ensure the confidentiality and security of your personal data and take appropriate technical and organizational security measures.

Affected Rights

You have the right to information regarding the personal data we process about you. In addition, you have the right to rectify inaccurate data and delete your data (including "Right to Be Forgotten"). You may also revoke your consent to the processing of personal data with effect for the future if the processing is based on your consent. Under certain conditions, you may have the right to restrict the processing of your data and a right to hand over the data you provide in a structured, common and machine-readable format ("Data Portability").

You have the right to object to the data processing at any time if there are reasons relating to your particular situation.

You also have the option of contacting the Data Protection Authority with a complaint.

If you have any questions regarding your personal data, please contact us at privacy@ultimate-eur.com.